Information Technology and Systems / Technoleg a Systemau Gwybodaeth

Connect to Eduroam Wi-Fi Network (Windows Phone)

Prifysgol Cymru
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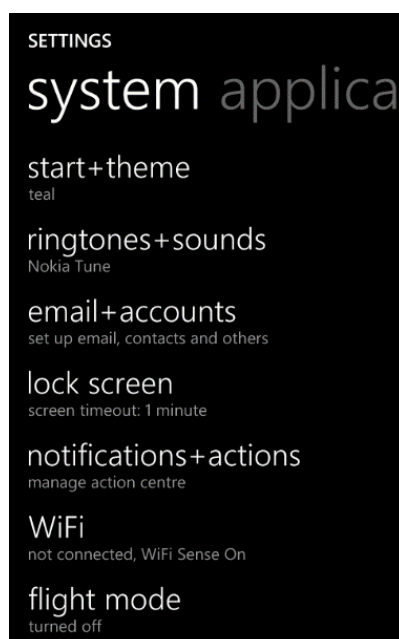
To successfully setup your device to connect to the eduroam wireless network, please follow the below steps;

1. On your Windows phone device, swipe left on the screen, scroll down and select **Settings** from the list of applications
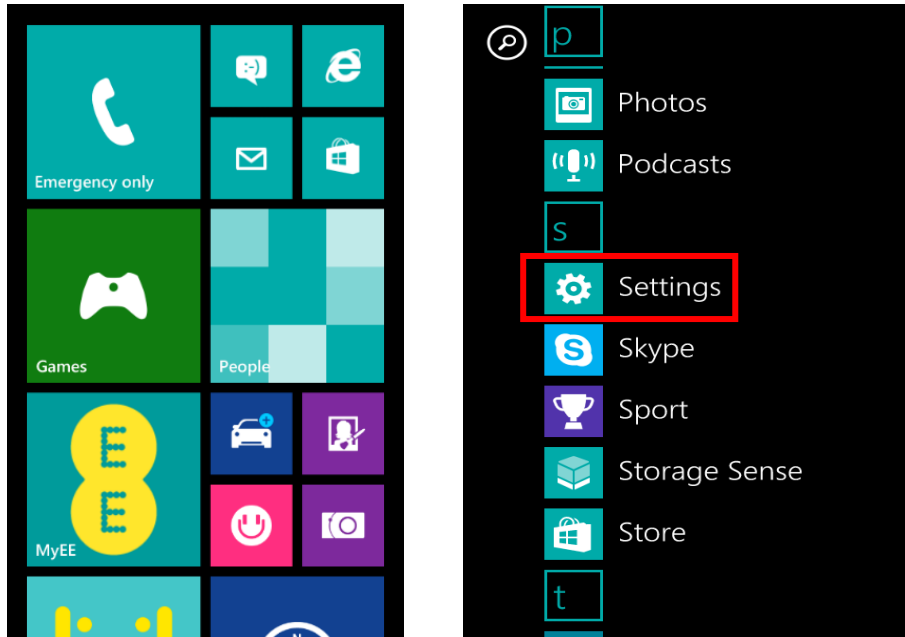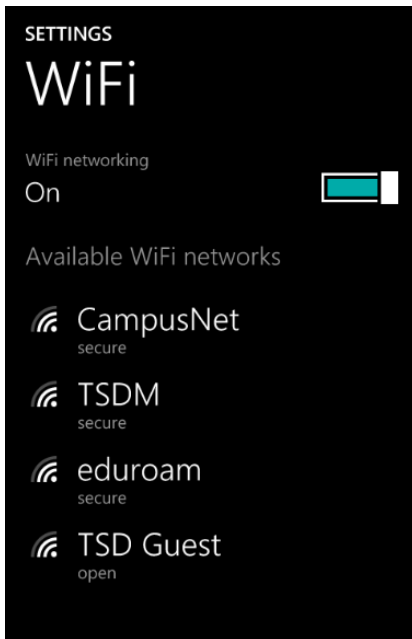

2. Select **Wi-Fi** (It may be under 'System')

   *NB. Please ensure that Wi-Fi is switched on, this is indicated with the highlighted bar next to **Wi-Fi***
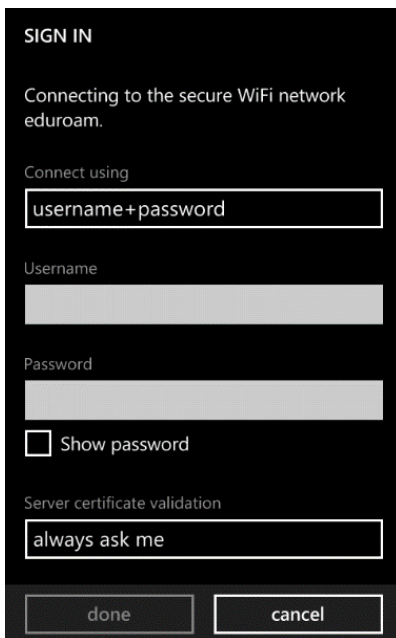
3. Select the **eduroam** network listed under 'Available WiFi networks'

   NB. Please ensure that you are in range of the eduroam network before trying to connect

4. You will be prompted with the following screen;

   (You will need to scroll down the screen to enter further information, please ensure the following information is entered)

4.1. Set 'Connect using' to **username + password**

4.2.   Enter your username into the **Username** box

> **Students**
>
> Enter your **full student email address**
>
> **Examples:** *studentnumber@student.uwtsd.ac.uk*
>   *jbloggs.123456@student.uwtsd.ac.uk*
>
> **Staff**
>
> Enter your **full staff email address**
>
> **Examples:** *j.bloggs@uwtsd.ac.uk*
>   *joe.bloggs@uwtsd.ac.uk*

4.3.   Now enter your domain password

4.4.   Set the EAP method to **PEAP MS-CHAP v2**

4.5.   Set Server certification validation to **none**

4.6.   Then click on **done**

5. You should now see that your device is connect to **eduroam**
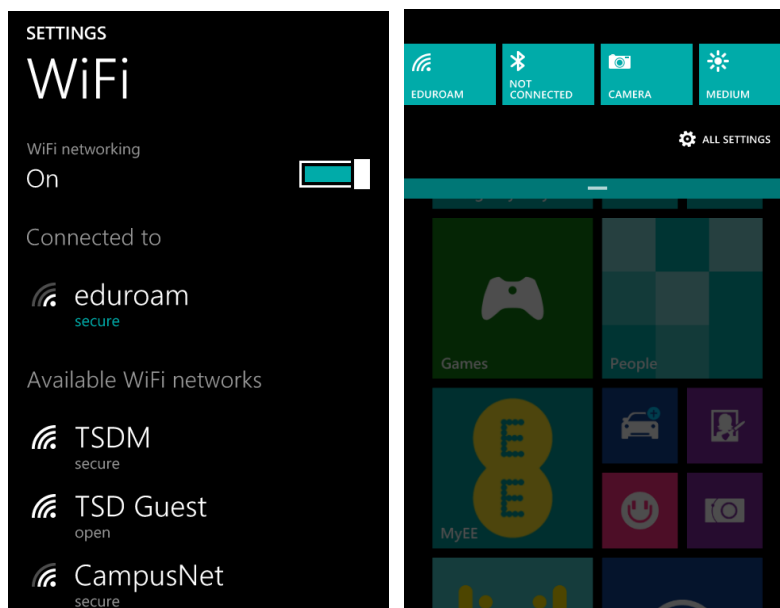
Problems?

If you encounter any problems along the way, please contact the IT Service Desk via our web based ticketing system at **http://webhelp.uwtsd.ac.uk** or email at **ITServiceDesk@uwtsd.ac.uk** or phone **0300 500 5055**.