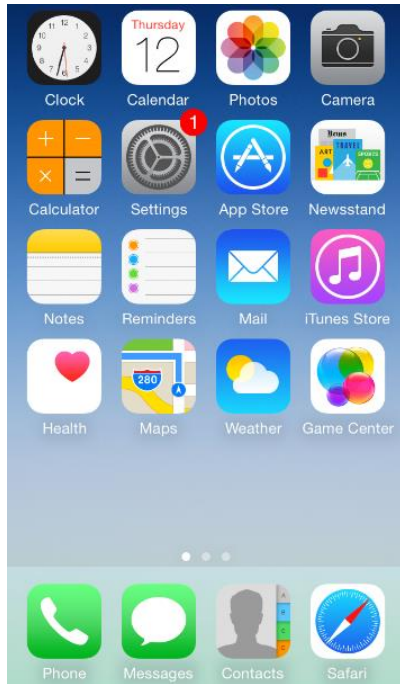


# Connect to Eduroam Wi-Fi Network (iPhone / iPad)

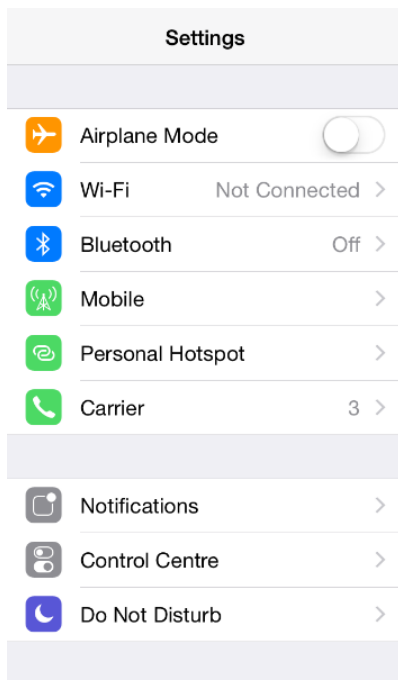


To successfully setup your device to connect to the eduroam wireless network, please follow the below steps;

1. On your Apple device please click on your **Settings**

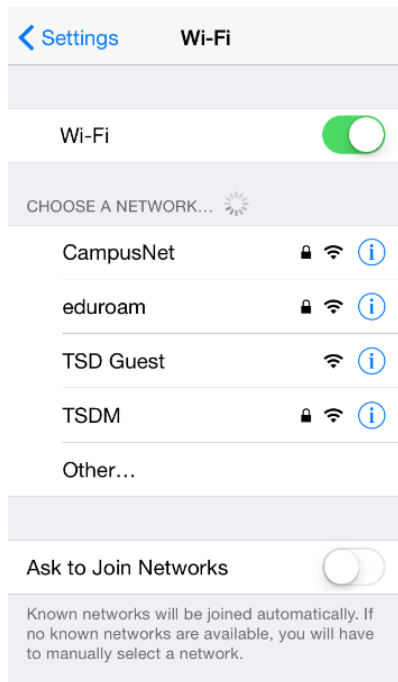


2. Select **Wi-Fi**



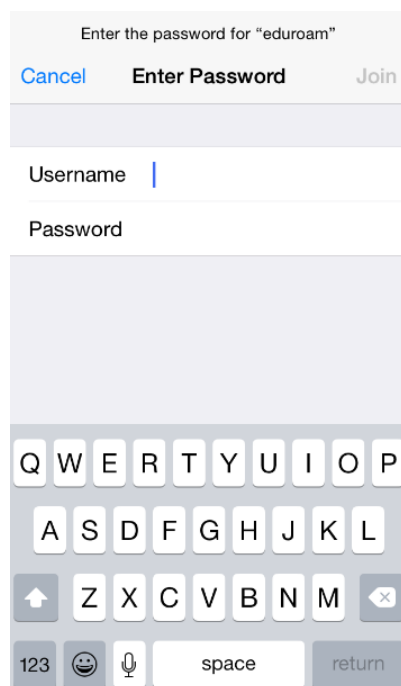
3. Select the **eduroam** network listed under 'CHOOSE A NETWORK...'

*NB. Please ensure that Wi-Fi is switched on, this is indicated with the highlighted bar next to **Wi-Fi***



*NB. Please ensure that you are in range of the eduroam network before trying to connect*

4. You will be prompted with the following screen;



4.1. Enter your username into **Username** box

**Students**

Enter your **full student email address**

Examples: [studentnumber@student.uwtsd.ac.uk](mailto:studentnumber@student.uwtsd.ac.uk)  
[jbloggs.123456@student.uwtsd.ac.uk](mailto:jbloggs.123456@student.uwtsd.ac.uk)

**Staff**

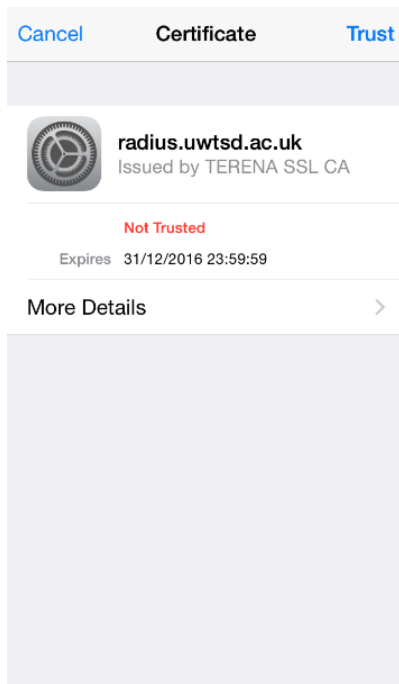
Enter your **full staff email address**

Examples: [j.bloggs@uwtsd.ac.uk](mailto:j.bloggs@uwtsd.ac.uk)  
[joe.bloggs@uwtsd.ac.uk](mailto:joe.bloggs@uwtsd.ac.uk)

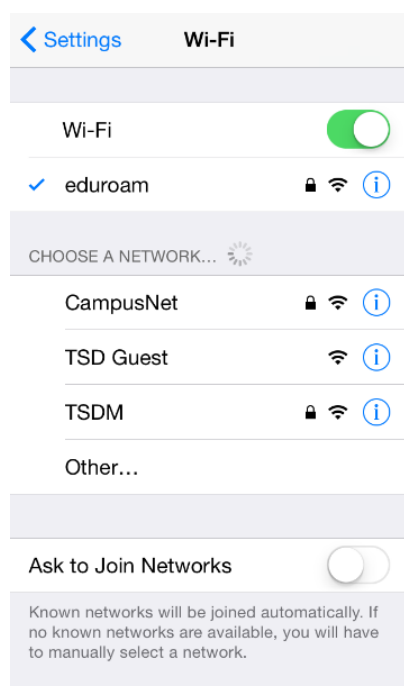
4.2. Now enter your domain password

4.3. Then click on **Join**

5. You will be prompted with a Certificate, please select **Trust**



6. You should now see that you are connected to eduroam



### Problems?

If you encounter any problems along the way, please contact the IT Service Desk via our web based ticketing system at <http://webhelp.uwtsd.ac.uk> or email at [ITServiceDesk@uwtsd.ac.uk](mailto:ITServiceDesk@uwtsd.ac.uk) or phone **0300 500 5055**.