

Connect to Eduroam Wi-Fi Network (Windows PC / Laptop)

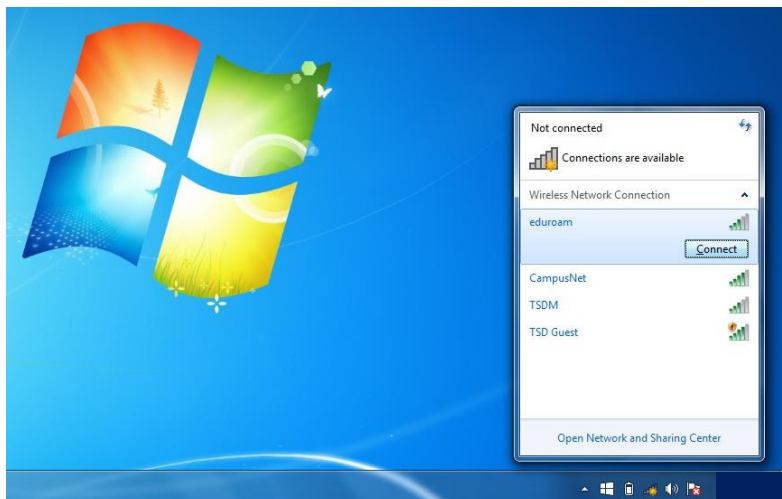
To successfully setup your device to connect to the eduroam wireless network, please follow the below steps;

1. On your Windows PC device please click on your **Wi-Fi** icon



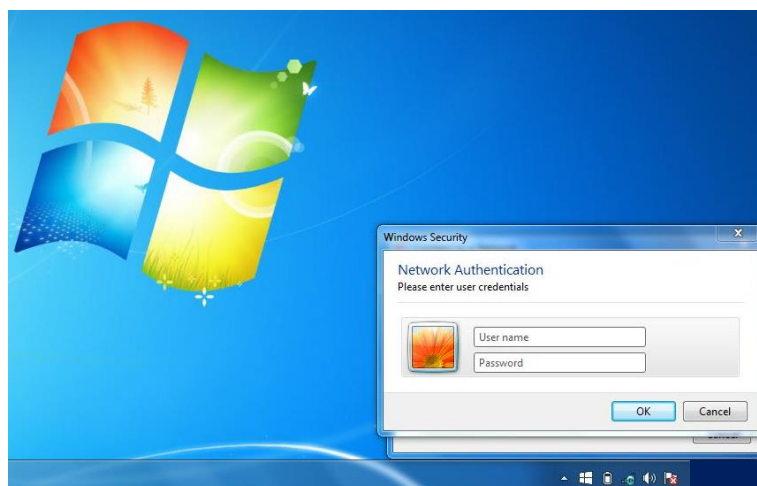
2. Select the **eduroam** network listed under 'Wireless Network Connection' and click **Connect**

NB. Please ensure that Wi-Fi is switched on, network connections will be available on your device.

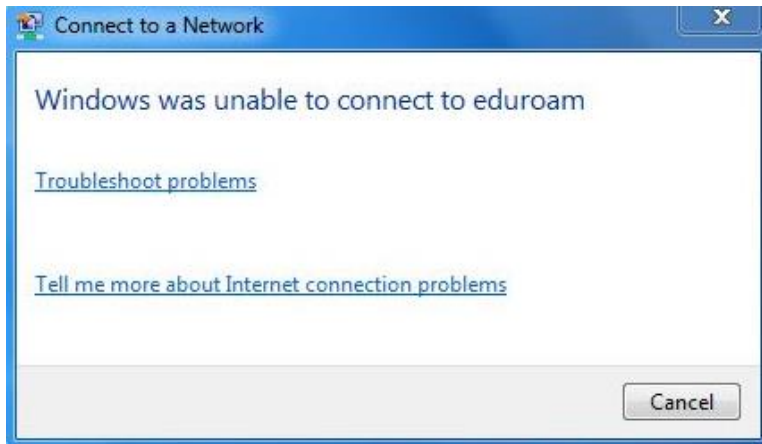


NB. Please ensure that you are in range of the eduroam network before trying to connect

3. You will be prompted with the following screen;



Please Note: If you are prompted by the following screen instead of the 'Network Authentication' windows, then please proceed to step 6;



- 3.1. Enter your username into **Username** box

Students
Enter your **full student email address**
Examples: studentnumber@student.uwtsd.ac.uk
jbloggs.123456@student.uwtsd.ac.uk

Staff
Enter your **full staff email address**
Examples: j.bloggs@uwtsd.ac.uk
joe.bloggs@uwtsd.ac.uk

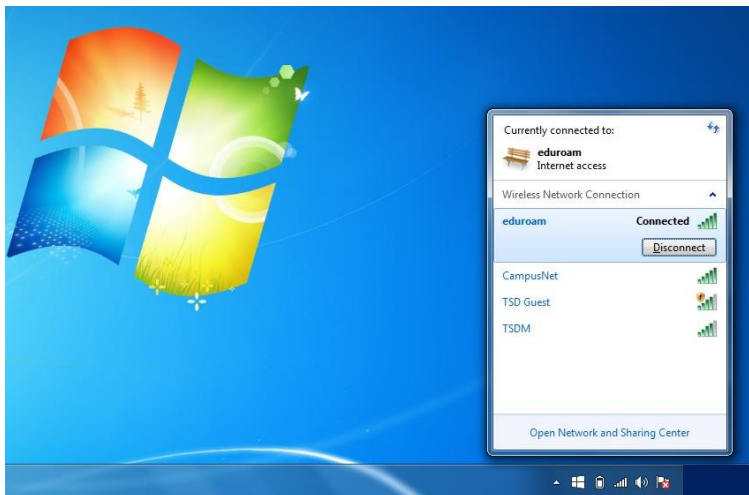
- 3.2. Now enter your domain password

- 3.3. Then click on **OK**

4. If you are prompted with the following box, please select **Connect**



5. **Complete** – You are now connected to eduroam.



6. **Error Message:** If you got the “Windows is unable to connect to eduroam” error at step 3 then please follow the below instructions;

NB. You will need to setup the connection manually. These steps will show you how to do this.

- 6.1. Click on **Start** and select **Control Panel** from the start menu.
- 6.2. From Control Panel, select **Network & Internet**
- 6.3. Select **Network & Sharing Center**
- 6.4. From the available options click on **Set up a new connection or network**

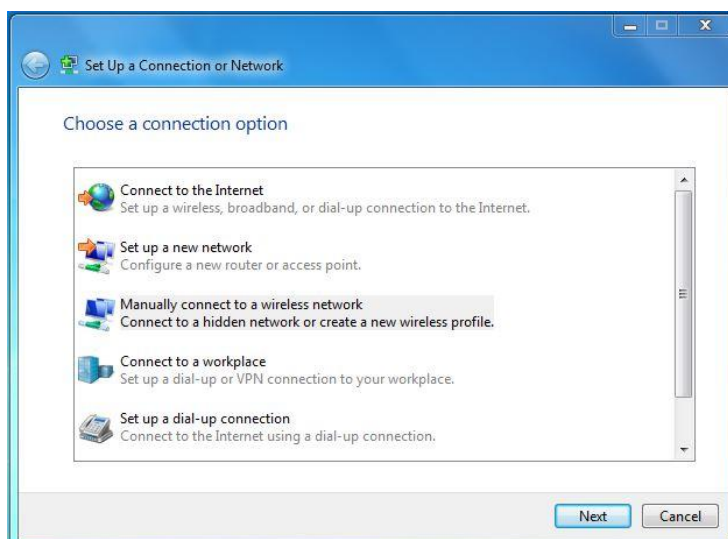
Change your networking settings:



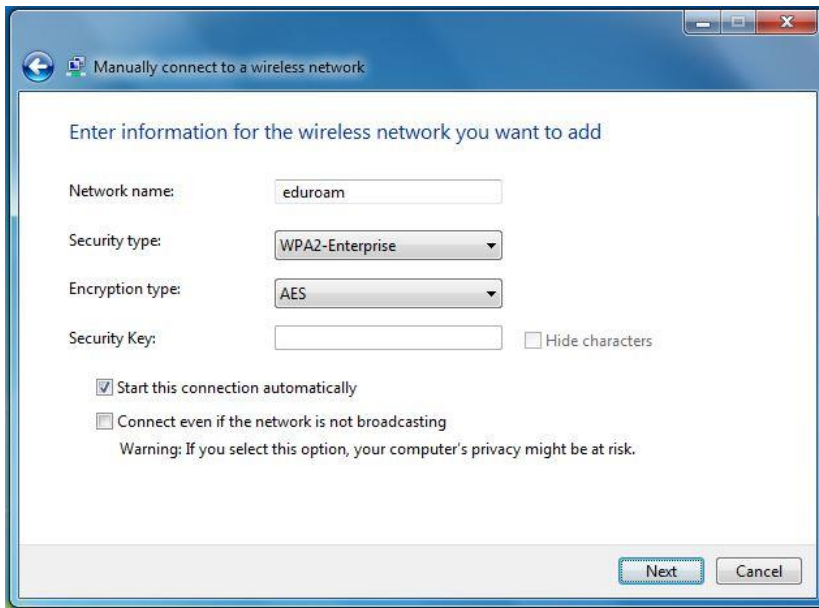
[Set up a new connection or network](#)

Set up a wireless, broadband, dial-up, ad hoc, or VPN connection; or set up a router or access point.

- 6.5. Select **Manually connect to a wireless network** and then click **Next**



6.6. You will be prompted with the following screen;



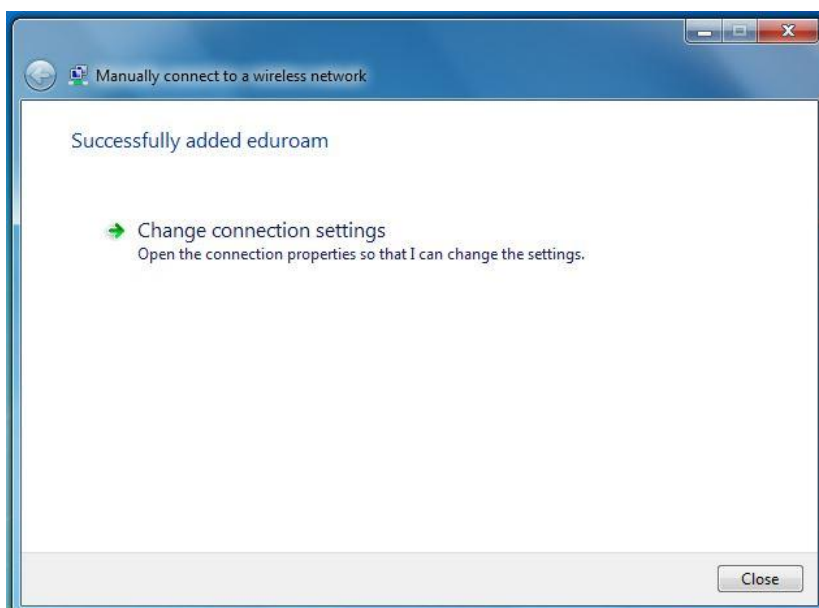
6.7. Enter the following settings into the relevant box

Network name: eduroam
Security type: WPA2-Enterprise
Encryption type: AES

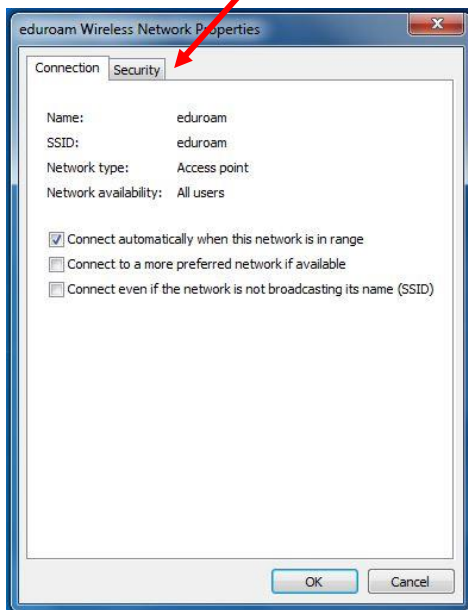
Make sure that the **Start this connection automatically** is ticked

Then select **Next**

6.8. Click on **Change connection settings**;

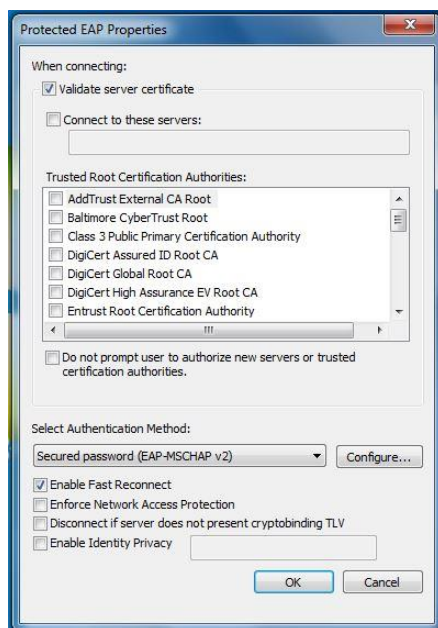


6.9. Click on the **Security** tab.



*NB. Please ensure that **Connect automatically when this network is in range** is ticked.*

6.10. Click on **Settings**;



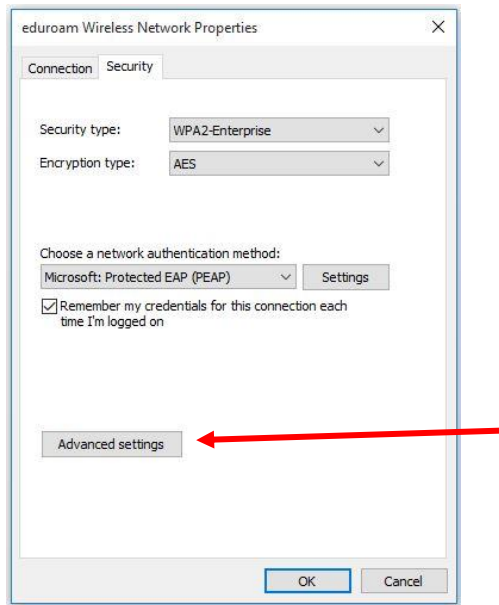
6.11. Tick **Validate Server Certificate**

Tick or select from list **Do not prompt user to authorize new servers or trusted certification authorities.**

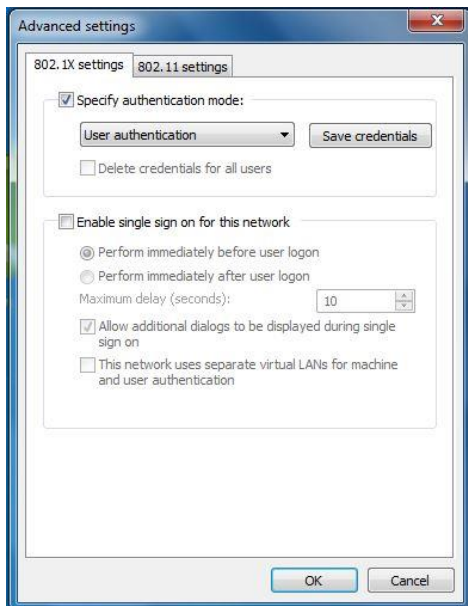
Now click **Configure...**

Ensure that the **Automatically use my Windows logon name and password (and domain if any)** is **not** ticked and click **OK**

6.12. Click on **Advanced settings** button;



6.13. Tick the **Specify authentication mode** box, select **User authentication** from the list, and click on the **Save credentials** button;



6.14. You will be prompted with the following screen;



6.15. Enter your username into **Username** box

Students

Enter your **full student email address**

Examples: studentnumber@student.uwtsd.ac.uk
jbloggs.123456@student.uwtsd.ac.uk

Staff

Enter your **full staff email address**

Examples: j.bloggs@uwtsd.ac.uk
joe.bloggs@uwtsd.ac.uk

6.16. Now enter your domain password

6.17. Then click on **OK**

6.18. Now close all the windows saving changes as required

*NB. You may see the following popup message in the bottom right corner, if you do please click **Connect**;*



Problems?

If you encounter any problems along the way, please contact the IT Service Desk via our web based ticketing system at <http://webhelp.uwtsd.ac.uk> or email at ITServiceDesk@uwtsd.ac.uk or phone **0300 500 5055**.